

**alder**

# CARE AND CLEANING

EFFECTIVE FROM 1ST JULY 2023

**ALDER PRODUCTS ARE MADE FROM PREMIUM MATERIALS AND THE LUSTROUS FINISH SHOULD BE TREATED WITH CARE. FOLLOWING THE INSTRUCTIONS BELOW WILL ENSURE YOU EXTEND THE LIFETIME OF YOUR ALDER PRODUCTS AND MAINTAIN THE FINISH.**

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### CLEANING

Using a soft cloth or dampened sponge, gently clean with warm soapy water, using a mild diluted detergent solution. Rinse with clean water and towel dry.

For a deeper clean, use a 50:50 mix of vinegar and water. Wipe with a soft cloth and then rinse immediately with fresh water and gently towel-dry. For hard-to-get-to places, use a **soft** plastic scrub brush can be used.

### REGULAR CLEANING

You must clean regularly and we recommend **weekly**. Every few months is not enough. If not cleaned regularly, water calcification will build, forming a white residue on the product. This is not a manufacturing fault and is the result of water being left to dry on the product over a period of time. If not cleaned, the calcification will damage the finish surface and this is not covered by warranty.

### SHOWERS & SHOWER HOSES

Due to impurities in most water supplies, **weekly cleaning of the silicone nozzles on**

**shower heads and handsets is recommended.** This prevents calcium build up and blockage. Firmly rub the shower nozzles with a wet cloth every week to break up the calcification.

Overtime the mineral deposits in the tap water may appear as brown stains on stainless steel metal shower hoses. This is not rust and just a build-up of mineral deposits. In this case we recommend soaking the shower hose in 50:50 water and vinegar overnight. When cleaning don't use excessive force on the shower handset function tabs/nozzles.

### CAUTION

Ammonia, Bleach, cream-based cleaners and harsh detergents should not be used as they will damage the exterior finish of the product. Do not use abrasive cloths or scouring pads or the surface will be damaged. Protect the product against exposure to tile or grout cleaners.

Use of harsh cleaning agents or abrasive cloths will void the warranty for the product.

Salt spray and chlorine can cause damage to product finishes. Exposure to outside elements will void the product warranty.

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### FURTHER INFORMATION

For any further information regarding installation or cleaning please contact our Customer Service team on: [customer.service@aldertapware.com.au](mailto:customer.service@aldertapware.com.au) or 1800 800 919

All replacement parts to be lodged on our website under contact us: [aldertapware.com.au](http://aldertapware.com.au)

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