



Warranty Claim Form

Please complete the form in full, providing as much information as possible.

Contact Name

Contact Number

Customer Details

First Name

Last Name

Email

Phone Number

Mobile Number

Work Number

Address

Suburb

State

Postcode

Fault Details

Product Name

Product Code

Fault Description

Please attach any photos of the issue when returning your completed form.



Proof of Purchase

Note that service will be delayed if proof of purchase is not supplied.

Please attach a copy of builder handover documents; occupancy permit or retailer/merchant's invoice to your email with your completed form:

New Home Built

Retail Purchase

Builder / Retailer Name

Builder / Retailer Address

Suburb

State

Postcode

Hand Over / Purchase Date

I have read and understood the warranty details on the Alder Tapware website.

Email your completed form along with any supporting photos and documents to customer.service@aldertapware.com.au